

# ServLine Protection Programs

Line repair or replacement can be costly, and leaks can be expensive, even though the leak may not be your fault.

ServLine's Protection Programs support your utility's Leak Adjustment Program.

ServLine Protection Programs also make available line repair/ replacement coverage for you.

Contact us Today

Call 1-877-201-6084 or  
visit [www.ServLineProtection.com](http://www.ServLineProtection.com)

**\*Important Coverage Information for the Line Protection Programs:** An owner of a residential single structure who does not know of current problems with the home's water pipes may be eligible for coverage. Coverage provides, up to the applicable benefit limits, repair or replacement of the following systems, for which you have sole responsibility, damaged from normal wear and tear: Exterior Water Service Line Coverage is for your exterior water service line, up to \$10,000 per service call (branch lines not covered). Damage from accidents, negligence or otherwise caused by you, others or unusual circumstances is not covered. Additional exclusions apply. Disputes resolved by arbitration, without class action or jury trial, unless otherwise stated in your full Terms and Conditions. There is an initial 30-day waiting period before you can make a service call. Certain conditions apply. Refer to Terms and Conditions for complete coverage details, limitations and exclusions by calling 1-877-201-6084 or going to [www.ServLineProtection.com](http://www.ServLineProtection.com).

**\*Information for the Big Walnut Water Company Leak Loss Protection Program:** Leak Loss Protection Program covers pipes up to 2" meter. High water bills due to leaks occurring after 7/1/23 will be adjusted through this program. Please refer to our leak adjustment guidelines for qualifications. Cancel anytime. 30-day wait period for re-enrollment.

Call Big Walnut Water Company at 1-877-201-6084, Big Walnut Water Company's dedicated ServLine phone number, for more information and request a copy of the full terms and restrictions for any of the programs.

The financial obligations of Big Walnut Water Company Leak Loss and Line Protection Programs are backed by an insurance policy procured as part of the ServLine program.

*Optional* Line Protection Programs are offered by HomeServe USA Repair Management Corp. ("HomeServe"), with corporate offices located at 601 Merritt 7, 6th Floor, Norwalk, CT 06851, an authorized representative of North American Warranty, Inc. HomeServe is an *independent company separate from Big Walnut Water Company* and your choice of whether to participate in the Line Protection Programs will not affect the price, availability or terms of service from Big Walnut Water Company.

## Protection programs that provide peace of mind



### Big Walnut Water Company ServLine® Protection Programs



# Big Walnut Water Company's ServLine® Protection Program

Beginning July 1, 2023

## Leak Loss Protection Program\*

Big Walnut Water Company offers protection against costly service bills caused by unexpected leaks. Big Walnut Water Company offers up to \$500 per occurrence.

### Water Leak

Residential .....\$1.85 per month

In the event of a costly water bill caused by high water usage due to a qualifying leak or line break, Big Walnut Water Company's leak loss protection program covers the costly utility bill once the active cause of the leak has been repaired.

All eligible Big Walnut Water Company residential customers are automatically enrolled in our optional expanded Leak Loss Protection Program and charges will appear on your utility bill. Call us at 1-877-201-6084 to decline protection and accept full responsibility for all excess water charges caused by a water leak.

## Line Protection Programs†

Line repair or replacement can be costly. Help guard your home's water line with coverage from HomeServe that provides for repair of covered cracks or breaks on the service lines that run from your water meter to your home.

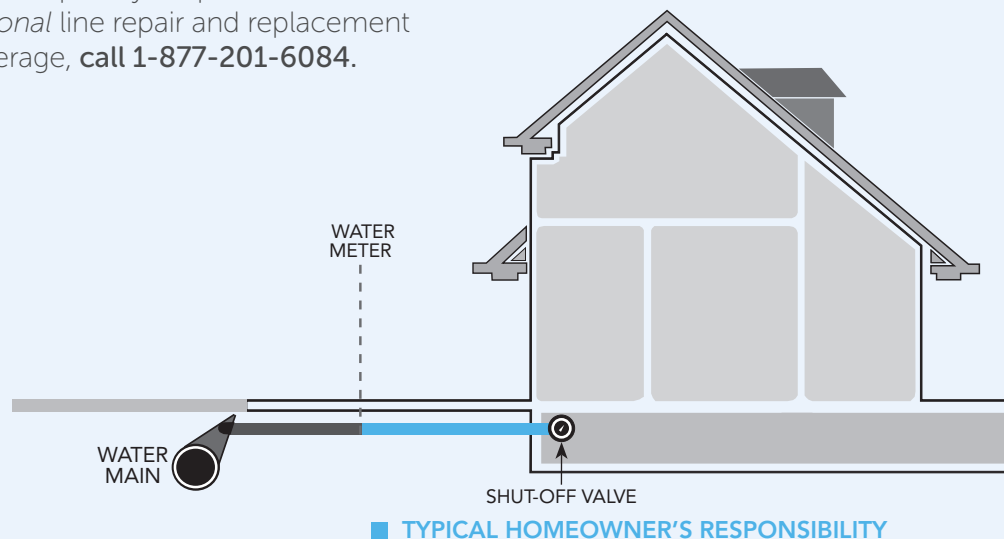
You are responsible for costs associated with water service line failures on your property, and everything from erosion to soil acidity to outdated practices for installing pipe can lead to issues far sooner than expected. To get your infrastructure up and running again in the event of a water line crack or break, we encourage you to enroll. If you would like to expand your protection to include *optional* line repair and replacement coverage, call 1-877-201-6084.



### Exterior Water Service Line Coverage

Helps protect you from expensive bills for repairs to the line that runs from the water meter to the home.

Price: \$5.99 per month



Exterior Water Service Line Coverage: The water service line beyond the water meter may be an additional responsibility of the homeowner, but is not included in this coverage.

To enroll in the line protection programs, call  
1-877-201-6084 or visit [www.ServLineProtection.com](http://www.ServLineProtection.com) today